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| COVID-19 Vaccination Deployment Programme Operational Bulletin Date: 08 December 2022 |  |

Dear colleagues,

Please find below the combined bulletin from the national COVID-19 vaccination deployment team, supporting Vaccination Centres (VC), Local Vaccination Services (LVS) and Hospital Hubs across the country to deliver the COVID-19 vaccination programme.

If you have any queries, please contact your SVOC who can escalate via the SVOC/RVOC escalation route.

To access links in this bulletin please join [Programme Updates and Resources](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectID%3D38665968&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775024953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=FHtsV5J2IlJ5RKtmWuMRq1X%2FwJvDnsHANy1sVvSUnjI%3D&reserved=0) FutureNHS Platform pages.

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**All Delivery Models Update**

1. **New: Initiatives to support vaccination uptake in children and young people who are immunosuppressed**

Vaccination uptake is low in people who have a weakened immune system and are under 50 years old, especially young people, children (5-15 years old) and their household contacts. Please could vaccination sites consider all opportunities to increase vaccination uptake in children and young people.

Some useful resources to help you include:

* Good practice case studies that demonstrate strategic approaches to facilitating vaccination uptake in children; please follow this [link](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D34922000&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775024953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=sW3Iu%2BnRhD2dJN%2F3xyCuF6ZPyVHNvQsmieDNbvTSivs%3D&reserved=0).
* A university tool kit (targeted at university students and their household contacts), at this [link](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D150799813&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775024953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=XB1x2qtQVggnuxd0Sue1oOY4OjdD9TfOxTkWrOCQtFY%3D&reserved=0).

1. **New: Celebrating the impact of the Shared Learning Community Webinars**

The final Learning Community Webinar of the current series will be held on **Wednesday 14th December, 2:00-3:00pm**. This will provide an opportunity to celebrate the continuous quality improvement activities achieved during the COVID-19 vaccination programme over the last 18 months. Please join us to share and reflect on your successes by registering [here](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.events.england.nhs.uk%2Fevents%2Fcelebrating-the-impact-of-the-shared-learning-community-webinars&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775024953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=eQVvJnk8ZKyIGCMwXupXDTEzlHVbdz7wLvugFnho%2BC0%3D&reserved=0). If you have specific examples you are able to share in advance, please email details to Gill Appleby ([gill.appleby2@nhs.net](mailto:gill.appleby2@nhs.net)).

1. **Reminder: Have your say and help improve Point of Care systems**

NHS Digital would love to get your feedback and insights to help us improve Point of Care (POC) systems. This will help us understand the features important to you, training and support provided, and features and capabilities which are crucial in deciding on what system to use in your organisation.

**Interested in taking part?**

Please take our [POC Experience Survey](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffeedback.digital.nhs.uk%2Fjfe%2Fform%2FSV_00Vh3jsCCBbJnE2&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775024953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=A%2FwIjb9WxVeg12DhQgf2fAa0RS27EXiwx31z8yDFvYQ%3D&reserved=0) which should only take 10-15 minutes to complete.

If you have any questions regarding this research, please contact: [england.lvspoconboarding@nhs.net](mailto:england.lvspoconboarding@nhs.net).

1. **Reminder: Making Every Contact Count (MECC) webinar**

The next MECC webinar is scheduled for 16 December 2022 at 11.30am-1pm.

The session will focus on MECC and engaging with communities. Join us to hear a brief update from the national team, and from our speakers this month from teams in Bolton, London and Bradford who will share learnings and insights from delivering interventions in their local communities.

Please complete [this](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fteams.microsoft.com%2Fregistration%2FslTDN7CF9UeyIge0jXdO4w%2CNLM4VZKK30-johVDhjVUDA%2CoA7GX4BdaEqVXyDW8Id9Ww%2CKRCXokjaXESPM5aSuvZvtw%2CMbZn8Hv-OEqLPv3gnFDI3Q%2CClCrcMFdBUaOGj-Vmz-cXg%3Fmode%3Dread%26tenantId%3D37c354b2-85b0-47f5-b222-07b48d774ee3&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775024953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=lmqjt5FCqCD6bJLsyJ552NR6WSqO18EKdsbsWTLF0Qw%3D&reserved=0) registration form to register for the webinar.

1. **Reminder: Making Every Contact Count (MECC) in COVID-19 vaccination settings – call for evidence**

The deadline for the [MECC Call for Evidence](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2Fconnect.ti%2FCovidVaccinations%2Fview%3FobjectID%3D39271568&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775024953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=%2FvVqo1B2kDBLUDwSGnWULskVZPR3IsS1eg4QrWKqjyg%3D&reserved=0) has been extended until 11 December 2022. Sites that are yet to participate are encouraged to take part in the call for evidence, including sites that do not currently deliver MECC. We would value your support with this work to enable the sharing of insights and best practice to inform the approach for the future delivery of MECC, and its aim in supporting the wider health and wellbeing of those coming forward for vaccination.

Further details on how to participate can be found on the [FutureNHS ‘Call for Evidence exercise’ page](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2Fconnect.ti%2FCovidVaccinations%2Fview%3FobjectID%3D39271568&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775024953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=%2FvVqo1B2kDBLUDwSGnWULskVZPR3IsS1eg4QrWKqjyg%3D&reserved=0).

1. **Update: Notification of vaccination invites, prompts and reminders due this week**

The below notifications are due to arrive in the current period. Sites are asked load NBS and LBS appointment slots and walk-in capacity to accommodate potential increases in demand, ensuring adequate capacity outside of school hours for younger cohorts.

|  |  |  |  |
| --- | --- | --- | --- |
| Cohort | Volume (national) | Date | Regional detail |
| 2D Prompts 18+ and 5-17 Not at risk | Circa 23.8k | 06/12/2022 to 10/12/2022 | All regions |
| Autumn Winter booster reminders | Circa 59k | 06/12/2022 to 09/12/2022 | All regions |
| Autumn Winter booster 2nd reminders | Circa 1.5m | 06/12/2022 to 12/12/2022 | All regions |
| Flu at Risk 16-64 | Circa 3m | 09/12/2022 to 13/12/2022 | All regions |
| Boosters 16+ and 5-15 At Risk + severely immunosuppressed | Circa 31.4k | 09/12/2022 | All regions |
| 2D Prompts 5-17 At risk including severely immunosuppressed | Circa 1.3k | 09/12/2022 | All regions |
| AW Booster reminders LD | Circa 79.7k | 09/12/2022 | All regions |
| AW Booster bespoke invites | Circa 69k | 16/12/2022 | All regions |

**Look ahead** *(may be subject to amendment)***:**

|  |  |  |  |
| --- | --- | --- | --- |
| Cohort | Volume (national) | Date | Regional detail |
| Autumn Winter Boosters | Circa 22k | 13/12/2022 to 17/12/2022 | All regions |
| 2nd dose overdue reminder for 12+ and 5-11 At Risk (2 times max) | Circa 9.6k | 13/12/2022 to 17/12/2022 | All regions |
| CaaS At Risk groups AW reminders (bespoke), 16+ exclude Learning Disabilities & DMS | Circa 2.7m | 16/12/2022 | All regions |
| 5-15 (At Risk) & 16+ Booster 1st and 2nd reminders | Circa 22k | 16/12/2022 to 21/12/2022 | All regions |
| Autumn Winter Booster reminder | Circa 21k | 16/12/2022 to 22/12/2022 | All regions |
| 3rd Dose Prompts 5-11 severely immunosuppressed | Circa 27k | 22/12/2022 | All regions |
| Evergreens 1st Dose | Circa 123k | 22/12/2022 | All regions |

1. **Reminder: Health and social care worker seasonal flu & COVID-19 vaccinations**

To help our frontline professionals find out more about why they need the flu and COVID-19 vaccines this winter, and how to get them, our seasonal vaccination toolkit has been updated to include tailored messages for a wide range of professional groups. This includes trusts, primary care and social care. It also includes a host of creative and social content encouraging staff to get both vaccinations.

The updated toolkit is available on the [Campaign Resource Centre](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcampaignresources.phe.gov.uk%2Fresources%2Fcampaigns%2F92-health-and-social-care-workers-winter-vaccinations-2022%2Fresources&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775024953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=vxsRQcGUIg6R7fJ%2F97no9FQe1rphkGYzSDEJFCPPHxY%3D&reserved=0) which includes material local sites can order. Please continue to order and use these resources, and to share them with your networks.

1. **Reminder: Guidance to ensure the successful receipt of vaccine and related consumable deliveries**

Deliveries can take place between 8am and 6pm on your site’s fixed delivery day. Your site will be given an estimated time of arrival (ETA) window each week of 2.5 hours. ETAs can be accessed on the Ordering Platform in the “Your Orders” section, this information is available to every site the day before your delivery is due.

Please be on site to take receipt of your vaccine delivery at the start of the 2.5 hour delivery ETA window and remain on site until the delivery has been made. We would recommend that you are available 30 minutes before your ETA time and are able to remain on site until the delivery has been made.

ETAs are only estimated times of delivery, our Specialist Pharma Logistics (SPLs) providers work hard to meet these timings but traffic, accidents, weather and hold ups at previous drops can cause delays.

Delivery sites are expected to always have a lead person on call and contactable, please ensure that mobile phone numbers have been provided on Foundry and are up to date. This will ensure we speak to the correct person as quickly as possible.

Upon arrival at a vaccination site, delivery drivers are instructed to ask for the individual responsible for accepting a vaccine delivery. They will not ask for this person by name. Sites are responsible for ensuring that a nominated healthcare professional or an individual competent in the handling and storage requirements of vaccines is available on site to take receipt of the vaccine. For more information on receiving vaccine see the [SOP on receipt and storage of COVID-19 vaccines at 2oC-8oC](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fview.officeapps.live.com%2Fop%2Fview.aspx%3Fsrc%3Dhttps%253A%252F%252Fwww.sps.nhs.uk%252Fwp-content%252Fuploads%252F2022%252F08%252FSOP-HCV-1-Receipt-and-storage-of-COVID-9-Vaccines-at-2C-8C.docx%26wdOrigin%3DBROWSELINK&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775024953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=TPfe7mVb%2B3HI5rSboJ9SojhNAG4PN4RMViwA%2FrH0zXM%3D&reserved=0).

Delivery drivers are unable to wait for staff to arrive on site, as waiting will have a knock-on effect for later deliveries. Failure to be on site to take receipt of vaccine will result in your vaccine being undelivered and the potential wastage of vaccine.

Every delivery will come with delivery paperwork, it is imperative that you retain this paperwork as part of your records. It will also be needed if you need to query anything about your delivery.

Please do not ask your delivery driver for a temperature log, these are not provided. All vehicles are remotely monitored by the driver in the cab and by the SPLs at their base. Should a temperature excursion occur whilst vaccine is being transported the SPL drivers will be immediately notified and take appropriate action. SPL drivers will also not provide transportation times for vaccines.

**Please open** **every outer delivery box and inspect the contents inside immediately on receipt.** Failure to do this could impact the cold chain of the vaccine, potentially causing unnecessary wastage of vaccine and interruption to clinics.

Checking all the boxes will also enable your site to raise any concerns about your delivery with your SVOC (System Vaccination Operations Centre) on the same day it was delivered, enabling the national team to begin investigations immediately and offer support to your site as quickly as possible. If you are raising a query about a delivery, please ensure you send through the delivery note and where relevant take photographs that show the issue. If you are querying an expiry date, please photograph each side of the carton of vaccine.

By ensuring your site is ready and prepared to receive vaccine deliveries, we can ensure that the COVID-19 vaccine supply chain continues to function efficiently. Thank you for your support.

1. **New: NHS marks second anniversary of first approved COVID-19 vaccination**

8 December 2022 marks two years since Maggie Keenan became the first person in the world to receive a COVID-19 vaccination outside of a clinical trial.

The NHS has celebrated this with activity including a [national news story](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.england.nhs.uk%2F2022%2F12%2Fnhs-marks-world-first-covid-19-jab-with-booster-plea-ahead-of-christmas%2F&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775024953%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=zSuWNxkyJ%2FyEp%2BB4Oh7fWzYwkW%2BL%2BvwHBTvKb39uIlw%3D&reserved=0) quoting May Parsons, the matron who administered the first jab, an article in [The Times (£)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.thetimes.co.uk%2Farticle%2Four-vaccine-triumph-proves-the-nhs-can-still-deliver-sz5kzskwf&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=WSpxwgTUcZ1htcMX3GT7t4ldw6bJTsk9H%2F1wuDUFbkQ%3D&reserved=0) by NHS England Chief Executive Amanda Pritchard, praising the “remarkable effort” of staff and volunteers and other partners across health and care, and a new [video message from Steve Russell](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftwitter.com%2FNHSEngland%2Fstatus%2F1600893500614381568%2Fvideo%2F1&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=em9MFg500%2B18gcIE9vl9Wn6Fj%2FCSWNo1l9f3QjJWY%2BA%3D&reserved=0) reminding people to keep coming forward for their seasonal vaccinations.

1. **New: COVID-19 appointment booking now available through NHS App**

For the first time, the NHS App is not only being used to send invitations to those eligible to come forward for seasonal vaccinations, but it can now be used to book or manage COVID-19 vaccination appointments. Integration between the App and the National Booking Service means it’s never been easier for App users who are eligible to get their COVID-19 vaccine this winter.

The journey is even simpler for App users as their unique NHS number is already registered within the App.

To have an NHS account, people must be aged 13 or over and registered with an NHS GP surgery in England or the Isle of Man. The App can be downloaded at [www.nhs.uk/nhsapp](https://gbr01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.nhs.uk%2Fnhsapp&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=12pE%2F4fHngtDZbjW4kRY8ZrtuegyVVo1sKxijXCicT8%3D&reserved=0).

**Useful Links**

**Ops Notes:**

You can find all the latest operational notes on FutureNHS:

[Operational notes](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectID%3D38666160&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=D5qnUnELWInBDxwYmWJKeVvHeOU4iqfxLYor%2F0aZ9U8%3D&reserved=0)

**Communications Resources:**

The national Campaign Resource Centre now includes designed campaign resources for the current [public-facing winter campaign](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcampaignresources.phe.gov.uk%2Fresources%2Fcampaigns%2F34-winter-vaccinations-public-facing-campaign%2Foverview&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=DSG3gD1Rj3Wx1XJ1NJpDTq35N8j1RwpI0DG6JFCUa3U%3D&reserved=0) as well as for encouraging uptake [among frontline staff](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcampaignresources.phe.gov.uk%2Fresources%2Fcampaigns%2F92-health-and-social-care-workers-winter-vaccinations-2022&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=rAArNcaRrbDcCFzHK6MqHzIt0LyKPhnZhatqAHwqWPY%3D&reserved=0).

You can find further scripts and communications resources on FutureNHS including latest toolkits on [seasonal flu and COVID vaccines](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D148394693&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=wREu36Ty9PS56%2Bz5YmU5ZcHrNZNSHObthGQMPCDoXIo%3D&reserved=0), [for pharmacies on flu](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D148394981&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=LOTFo12ieIFw%2Bc2ycImc1RVBEB4YZCHhhdXQyqZDqms%3D&reserved=0) plus a [new poster](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D148395013&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=jMutGKRzKIdkgf3ieiTILvfovLpuJyS2bnOwtOV0tOQ%3D&reserved=0), [for people with a weakened immune system](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D145832677&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=nWtJfQOXw4MODWCJb0ZrX8qBPzHUbJIQIw7BEpulB3M%3D&reserved=0) and [a communications pack for primary care](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D145745061&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=xf5DviIvfMWM%2FMYZ4h7tkZHqs20WmfbFTq%2FR4lij9Ts%3D&reserved=0) with template letters to adapt locally.

**Clinical Updates:**

See the latest [clinical updates](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2Fconnect.ti%2FCovidVaccinations%2Fview%3FobjectId%3D26623152&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=6qL4Oq6oWVphGcJ0DKT1z%2F00TgJ%2F7giThX4QmCRsYOA%3D&reserved=0)

**Other Resources:**

[Coronavirus vaccinations](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdigital.nhs.uk%2Fcoronavirus%2Fvaccinations&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=kLHQObD9sGKHp0KhjKtAH56G%2FejGPQ9w9QG%2BUzmuPWM%3D&reserved=0): NHS Digital helps you access up-to-date information, training and onboarding guides related to the tech and data solutions that are supporting the COVID-19 and seasonal flu vaccination programmes.

[COVID-19 Vaccination Programme workspace](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fgrouphome&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=ht7jTIhcVKBPgv9pucLZNyA9ZNGWPaCMrbJma737T60%3D&reserved=0) provides members with access to key documents, resources, webinar recordings, case studies and past copies of the LVS Updates. There is also a discussion forum for members.

[Supply and Delivery Hub](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectID%3D35134128&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=%2Bj3E4VoNh%2FH%2FVNZdb7WUWMAbRmBycveOlxGqnKDxzIo%3D&reserved=0) helps you access key information in a timely way and helps support you to deliver your local vaccination service. Here you will find the latest delivery information (vaccine and vaccine consumables as well as non-vaccine consumables, equipment, and PPE), alongside the latest supply chain and customer service FAQs and other helpful information.

**National Workforce Support Offer** – more details:

[National Workforce Support Offer Toolkit](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2Fconnect.ti%2FCovidVaccinations%2Fview%3FobjectID%3D135196677&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=nTu03LB%2FVF5K8FCoCihed%2F4iHdzRwhFOtqJJtwpq3TA%3D&reserved=0) provides more detail about the National Workforce Support Offer and is a practical guide for local vaccination service leads.

Contact your [Lead Employer](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D103784325&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=yWUcfJF1CrVkCXMN8xBRMisTBv0BQVkZ9ya9iTMYkwk%3D&reserved=0) to access the National Offer and additional staff and vaccinators, as well as support with your workforce needs.

For more details, please see our Futures NHS page on [case studies/FAQs](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2FviewDatastore%3FdatViewMode%3Dlist%26dsid%3D822020%26adv%3DS%26search%3D%26searchop_5%3D%253D%26search_5_Str%3D%26between_5_Str%3D%26searchop_12%3DLIKE%26search_12%3D%26searchop_10%3DLIKE%26search_10%3D%26searchop_9%3DLIKE%26search_9%3D%26searchop_14%3DLIKE%26search_14%3D69%252C70%252C71%252C72%26searchop_11%3DLIKE%26search_11%3D%26searchop_13%3DLIKE%26search_13%3D&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=2Ru0uSZxqNPQgxwB%2BzVz5zqnCGRJYL526qZMByV7I%2FA%3D&reserved=0) and recently guidance for [PCN groupings](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.england.nhs.uk%2Fcoronavirus%2Fpublication%2Faccess-to-national-workforce-supply-routes-for-primary-care-network-pcn-groupings%2F&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775181155%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=SBqsV55Prlttdw2ztcFJYfFXvrqaiHHKxceJaHGkLZw%3D&reserved=0) and [community pharmacy](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.england.nhs.uk%2Fcoronavirus%2Fpublication%2Faccess-to-national-workforce-supply-routes-for-community-pharmacy%2F&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775337383%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=kcnH4iM9CxnjvPWDi8qDioOWRfUkU0hGpnzb9cgki%2BI%3D&reserved=0).

All C19 vaccination queries for national teams should be escalated via the SVOC/RVOC/NVOC process.

[COVID-19 Vaccination Improvement Hub](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D35175088&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775337383%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=5EKd71BJqb7JVaHmmHizWWemAWP9%2FJdf%2BsZiVWVqHyU%3D&reserved=0)

Many thanks

Sasha Ryan

**Operations Manager**

**SW Regional Vaccination Operations Centre**

NHS England – South West

Email: [england.swcovid19-voc1@nhs.net](mailto:england.swcovid19-voc1@nhs.net) Website: [www.england.nhs.uk](https://gbr01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.england.nhs.uk%2F&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C87b15a3cf3b747bfa1e908dadc4dc1ae%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638064523775337383%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=apZYZ5Fd%2B1AtXcQdsFPMEy7prkMYjtEaNuQKPov8o0o%3D&reserved=0)