

Dear colleagues,

Please find below the combined bulletin from the national COVID-19 vaccination deployment team, supporting Vaccination Centres (VC), Local Vaccination Services (LVS) and Hospital Hubs across the country to deliver the COVID-19 vaccination programme.

If you have any queries, please contact your SVOC who can escalate via the SVOC/RVOC escalation route.

To access links in this bulletin please join [Programme Updates and Resources](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectID%3D38665968&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854202762%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=OAM43nbYs1Otu6WVC4DW3tkO22SUHJT35ezqH4cJmCU%3D&reserved=0) FutureNHS Platform pages.

Over the Christmas and new year period, there will be a bulletin w/c 19 December, no bulletin w/c 26 December, and weekly bulletins as usual from w/c 2 January.

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**Community Pharmacies/Primary Care Networks Update**

**1. New: Vaccinating for impact: Vaccinating at risk or special groups**

**All Delivery Models Update**

Thank you to the regional COVID-19 vaccination teams and sites who have hosted a learning visit and shared their experiences, insights, innovation, and best practice with colleagues in the national COVID-19 vaccination team. To date, the national team has undertaken 136 visits and the learning has been collated and published on the [FutureNHS Shared Learning Platform.](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D35175088&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854202762%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=u5CBTX3R3jqzeRCFSasGzwyalM2Z3wydfkKT6tyP4K0%3D&reserved=0) There are new top tips available on [working efficiently and learning from surge](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D39905008&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854202762%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=3E5FBCVFwBBgR%2F%2F%2FnmRVLQmjL3XlOg07I%2FVvYPooXDI%3D&reserved=0) with recently added case studies to include [identifying patients who are immunosuppressed](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fviewdocument%3FdocId%3D152871365%26done%3DOBJChangesSaved&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854202762%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=YzF9LH1CfhCi3qMknGAyrzeVRdxpGwvKZ6SPKzr1NX0%3D&reserved=0) and [making every contact count with people who are housebound.](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fpage%2Fcasestudy%2Fview%3FobjectID%3D39464272&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=tV%2BzcoQx9owvPq2BzIrSp6Xbmz93xGCx8TL05iWgxag%3D&reserved=0) As the programme moves into a new phase, we will be concluding our learning visits in January.

However, for the final weeks, we would really like to speak to sites who can share their insights in:

* **Supporting people with learning disabilities.**
* **Making Every Contact Count**.

If you would like to share your great work with the national team in either of these areas, please contact [sarah.heneker1@nhs.net](mailto:sarah.heneker1@nhs.net) to arrange a 30-minute call via MS Teams.

**2. Reminder: Making Every Contact Count (MECC) webinar**

The next MECC webinar is scheduled for 16 December 2022 at 11.30am-1pm. The session will focus on MECC and engaging with communities. Join us to hear a brief update from the national team, and from our speakers this month from teams in Bolton, London and Bradford who will share learnings and insights from delivering interventions in their local communities. [Please complete this registration form](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fteams.microsoft.com%2Fregistration%2FslTDN7CF9UeyIge0jXdO4w%2CNLM4VZKK30-johVDhjVUDA%2CoA7GX4BdaEqVXyDW8Id9Ww%2CKRCXokjaXESPM5aSuvZvtw%2CMbZn8Hv-OEqLPv3gnFDI3Q%2CClCrcMFdBUaOGj-Vmz-cXg%3Fmode%3Dread%26tenantId%3D37c354b2-85b0-47f5-b222-07b48d774ee3&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=pqSJ1yyC%2BM87Hb2RopJmaB6%2BFC1b%2BUH1SAkswqJ%2BS%2BE%3D&reserved=0) to register for the webinar.

**3. Reminder: Have your say and help improve Point of Care systems**

NHS Digital would love to get your feedback and insights to help us improve Point of Care (POC) systems. This will help us understand the features that are important to you, the training and support provided, and the features, capabilities, and information important in making a decision on what system to use in your organisation.

**Interested in taking part?** Please take our [POC Experience Survey](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffeedback.digital.nhs.uk%2Fjfe%2Fform%2FSV_00Vh3jsCCBbJnE2&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=zAWl0LDC%2FrhYH%2BPtlvZU9Wn7%2BYTzrhJX2jDpwKQyW9Q%3D&reserved=0) which should only take 10-15 minutes to complete. If you have any questions regarding this research, please contact: [england.lvspoconboarding@nhs.net](mailto:england.lvspoconboarding@nhs.net). **Survey closing date - 13 January 2023.**

**4. Update: Notification of vaccination invites, prompts and reminders due this and next week**

The below notifications are due to arrive in the current period. Sites are asked to load NBS and LBS appointment slots and walk-in capacity to accommodate potential increases in demand ensuring adequate capacity outside of school hours for younger cohorts.

|  |  |  |  |
| --- | --- | --- | --- |
| Cohort | Volume (national) | Date | Regional detail |
| Autumn Winter Boosters | 22k | 13/12/2022 to 17/12/2022 | All regions |
| 2nd dose overdue reminder for 12+ and 5-11 at risk | 12.3k | 13/12/2022 to 17/12/2022 | All regions |
| Autumn /winter booster HCW | Circa 0.94m | 16/12/2022 to 21/12/2022 | All regions |
| CaaS at Risk groups autumn/ winter reminders | Circa 1.76m | 16/12/2022 | All regions |
| 5-15 (At Risk) & 16+ Booster 1st and 2nd reminders | Circa 36k | 14/12/2022 to 17/12/2022 | All regions |
| Autumn /winter booster reminders | Circa 21k | 14/12/2022 to 17/12/2022 | All regions |
| 3rd Dose prompts 5-11 severely immunosuppressed | Circa 27 | 21/12/2022 | All regions |
| Evergreens 1st dose | Circa 123k | 22/12/2022 | All regions |

**Look ahead** *(may be subject to amendment)***:**

|  |  |  |  |
| --- | --- | --- | --- |
| Cohort | Volume (national) | Date | Regional detail |
| 2nd Dose Prompts 18+ and 5-17 Not at risk | Circa 18.4k | 20/12/2022 to 22/12/2022 | All regions |
| 2nd Dose Prompts 5-17 At risk including severely immunosuppressed | Circa 650k | 20/12/2022 to 22/12/2022 | All regions |
| Autumn / winter Boosters | Circa 4.3k | 3/1/2023 | All regions |

**Community Pharmacies/Primary Care Networks Update**

**1. Vaccinating for impact: Vaccinating at risk or special groups**

Vaccine stock levels are currently high. There are still individuals at risk who we would wish to receive vaccines that are not in frequent use (e.g. Comirnaty 10, Nuvaxovid etc.). It is reasonable to vaccinate them at the point of presentation, accepting that this might involve using just a small part of a multi-dose vial and a higher than previously accepted level of wastage. In this way, we hope to remove a barrier to these groups being vaccinated, who would otherwise have to be combined into vial size clinic appointments.

**Useful Links**

**Ops Notes:**

You can find all the latest operational notes on FutureNHS:

[Operational notes](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectID%3D38666160&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=75mLR0cSLxkLU4V82xMOTv0hx83kZlhsmrfnaJ%2B4rsY%3D&reserved=0)

**Communications Resources:**

The national Campaign Resource Centre now includes designed campaign resources for the current [public-facing winter campaign](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcampaignresources.phe.gov.uk%2Fresources%2Fcampaigns%2F34-winter-vaccinations-public-facing-campaign%2Foverview&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=t3vM6Ku8BEKv0S2ka7SSUkSyQ%2F7m%2FgUESZiHmvXyzTE%3D&reserved=0) as well as for encouraging uptake [among frontline staff](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcampaignresources.phe.gov.uk%2Fresources%2Fcampaigns%2F92-health-and-social-care-workers-winter-vaccinations-2022&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=xqBiP0QiPu50HDFwJ2CbLyNWsR8Vbm0ZLqdPRLTrJPA%3D&reserved=0).

You can find further scripts and communications resources on FutureNHS including latest toolkits on [seasonal flu and COVID vaccines](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D148394693&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=9%2BHhBOIDBbz%2Fv6%2B4A%2B3FPRfjqWYanHvq5r0zqWLiR7U%3D&reserved=0), [for pharmacies on flu](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D148394981&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=NDaxQSZCgrRExPKl16oNOI42XnO%2F6zEv3rraRwIdzkA%3D&reserved=0) plus a [new poster](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D148395013&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=w4bjcHcZqJrMyvOalNM5mdncbGLIrjpkCP5b%2F7%2BSMDQ%3D&reserved=0), [for people with a weakened immune system](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D145832677&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=ubzK%2F%2Ffbi%2BWYgiIqVFfIouFeWva2r8ImIKP3%2BYb8gVU%3D&reserved=0) and [a communications pack for primary care](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D145745061&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=zWUddW6z%2BKPiHSelqa%2BcmOVCuAFn3b3uOXO0OgBghK8%3D&reserved=0) with template letters to adapt locally.

**Clinical Updates:**

See the latest [clinical updates](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2Fconnect.ti%2FCovidVaccinations%2Fview%3FobjectId%3D26623152&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=MDHSNfMkhVu7Fqzs4KinldAWXKuW2vlrb%2BtgF6tiJlk%3D&reserved=0)

**Other Resources:**

[Coronavirus vaccinations](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdigital.nhs.uk%2Fcoronavirus%2Fvaccinations&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=rbcyeRqWAp5V735xFS%2F2i2oe3QmgtcybGbfksU%2FrJms%3D&reserved=0): NHS Digital helps you access up-to-date information, training and onboarding guides related to the tech and data solutions that are supporting the COVID-19 and seasonal flu vaccination programmes.

[COVID-19 Vaccination Programme workspace](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fgrouphome&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=QFerQgi5evWCRilgp1WQ4cZwM4y5N43aH%2FPJNxKeaJU%3D&reserved=0) provides members with access to key documents, resources, webinar recordings, case studies and past copies of the LVS Updates. There is also a discussion forum for members.

[Supply and Delivery Hub](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectID%3D35134128&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=qoB7A4xwmaCVHly%2BJT5fx4F%2FGIgAsl1c2HR0ZwfP7To%3D&reserved=0) helps you access key information in a timely way and helps support you to deliver your local vaccination service. Here you will find the latest delivery information (vaccine and vaccine consumables as well as non-vaccine consumables, equipment, and PPE), alongside the latest supply chain and customer service FAQs and other helpful information.

**National Workforce Support Offer** – more details:

[National Workforce Support Offer Toolkit](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2Fconnect.ti%2FCovidVaccinations%2Fview%3FobjectID%3D135196677&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=bpeqCeiZIJjjwiY6ETpWnZEOZSqPIFRP7QKdcIVbSmk%3D&reserved=0) provides more detail about the National Workforce Support Offer and is a practical guide for local vaccination service leads.

Contact your [Lead Employer](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D103784325&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=3OFs7pFVEoUbox72G2b7IZLvPYhHI2oPKmna8ExCsCY%3D&reserved=0) to access the National Offer and additional staff and vaccinators, as well as support with your workforce needs.

For more details, please see our FutureNHS page on [case studies/FAQs](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2FviewDatastore%3FdatViewMode%3Dlist%26dsid%3D822020%26adv%3DS%26search%3D%26searchop_5%3D%253D%26search_5_Str%3D%26between_5_Str%3D%26searchop_12%3DLIKE%26search_12%3D%26searchop_10%3DLIKE%26search_10%3D%26searchop_9%3DLIKE%26search_9%3D%26searchop_14%3DLIKE%26search_14%3D69%252C70%252C71%252C72%26searchop_11%3DLIKE%26search_11%3D%26searchop_13%3DLIKE%26search_13%3D&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=pQhjPR808SXK56MACpEsxYO%2BMTH81PeeFQf1zDyxW3w%3D&reserved=0) and recently guidance for [PCN groupings](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.england.nhs.uk%2Fcoronavirus%2Fpublication%2Faccess-to-national-workforce-supply-routes-for-primary-care-network-pcn-groupings%2F&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854358983%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=63n36l3uiqFLrWLc9Sb58V9yGQH3BjeL7FNPNpI2E4Q%3D&reserved=0) and [community pharmacy](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.england.nhs.uk%2Fcoronavirus%2Fpublication%2Faccess-to-national-workforce-supply-routes-for-community-pharmacy%2F&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854515215%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=20AqRPJP2VpCyBt%2BFWUTcLZqKGjz%2BgDZI7RFwW0NjJg%3D&reserved=0)

All C19 vaccination queries for national teams should be escalated via the SVOC/RVOC/NVOC process.

[COVID-19 Vaccination Improvement Hub](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D35175088&data=05%7C01%7Cglicb.primarycare%40nhs.net%7C2efe4b2fd06647f5857708dadeb65019%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638067171854515215%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=lhp0HxunlZEmMOwUXpegyG01o8BHqsOwGto7s5p2Uuk%3D&reserved=0)

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