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| COVID-19 Vaccination Deployment Programme Operational Bulletin Date: 30 November 2022 |  |

Dear colleagues,

Please find below the combined bulletin from the national COVID-19 vaccination deployment team, supporting Vaccination Centres (VC), Local Vaccination Services (LVS) and Hospital Hubs across the country to deliver the COVID-19 vaccination programme.

If you have any queries, please contact your SVOC who can escalate via the SVOC/RVOC escalation route.

To access links in this bulletin please join [Programme Updates and Resources](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectID%3D38665968&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259044463%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=aNRRAa8tcRvyTPxeJyH8atQV%2F%2BEgEKVOyTzwqYeP13U%3D&reserved=0) FutureNHS Platform pages.

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**Cross Programme / All Delivery Models Update**

**1. New: Vaccinating 12-year olds - booking issue resolved**

On 17 November, you were informed an error where children who are 12 years old and in year 8 had been incorrectly booked into the National Booking Service (NBS) Comirnaty10 calendar. This issue has now been resolved. Anyone who turned 12 before 1 September 2022 should now be allocated an NBS appointment for Comirnaty30. If you do experience this issue again, please treat it as a new incident and raise it with [vaccineservicedesk@england.nhs.uk](mailto:vaccineservicedesk@england.nhs.uk).

**2. New: MECC webinar**

The next MECC webinar is scheduled for **16 December 2022 at 11.30am – 1pm**.

The session will focus on MECC – community engagement. Join us to hear a brief update from the national team, and from our speakers this month from teams in Bolton, London and Bradford who will share learnings and insights from delivering interventions in their local communities. [Registration form](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fteams.microsoft.com%2Fregistration%2FslTDN7CF9UeyIge0jXdO4w%2CNLM4VZKK30-johVDhjVUDA%2CoA7GX4BdaEqVXyDW8Id9Ww%2CKRCXokjaXESPM5aSuvZvtw%2CMbZn8Hv-OEqLPv3gnFDI3Q%2CClCrcMFdBUaOGj-Vmz-cXg%3Fmode%3Dread%26tenantId%3D37c354b2-85b0-47f5-b222-07b48d774ee3&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Wj8r8iNLJe7cnVVBIA2h5JNXczRTwSY2NKOHG%2F4GnG0%3D&reserved=0)

**3. Reminder: Making Every Contact Count (MECC) in COVID-19 vaccination settings – call for evidence**

The deadline for the [MECC Call for Evidence](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2Fconnect.ti%2FCovidVaccinations%2Fview%3FobjectID%3D39271568&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=qomUCcBtCwGYv3GKV%2F1SN4PcIVBOzty0JQuYzfXpq1E%3D&reserved=0)  has been extended until 11 December 2022. Sites that are yet to participate are encouraged to take part in the call for evidence, including sites that do not currently deliver MECC. We would value your support with this work to enable the sharing of insights and best practice to inform the approach for the future delivery of MECC and its aim in supporting the wider health and wellbeing of those coming forward for vaccination.

Further details on how to participate can be found on the [FutureNHS ‘Call for Evidence exercise’ page](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2Fconnect.ti%2FCovidVaccinations%2Fview%3FobjectID%3D39271568&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=qomUCcBtCwGYv3GKV%2F1SN4PcIVBOzty0JQuYzfXpq1E%3D&reserved=0).

**4. Reminder: Have your say and help improve Point of Care systems**

NHS Digital would love to get your feedback and insights to help us improve Point of Care (PoC) systems. This will help us understand the features important to you, training and support provided, features and capabilities which are crucial in deciding on what system to use in your organisation.

**Interested in taking part?**

Please take our PoC Experience Survey which should only take 10-15 minutes to complete.

[POC Experience Survey (10-15mins)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffeedback.digital.nhs.uk%2Fjfe%2Fform%2FSV_00Vh3jsCCBbJnE2&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Fal%2FJYTr47IICfQMRnqMGuw8lHxpgU1pjz3KrGeNyQw%3D&reserved=0)

If you have any questions regarding this research, please contact : [england.lvspoconboarding@nhs.net](mailto:england.lvspoconboarding@nhs.net).

**5. Update: Notification of vaccination invites, prompts and reminders due this week**

The below notifications are due to arrive in the current period. Sites are asked to load NBS and LBS appointment slots and walk-in capacity to accommodate potential increases in demand, ensuring adequate capacity outside of school hours for younger cohorts.

Cohort Volume (national) Date Regional detail
Autumn Winter Booster 2nd Reminders  0.67m 28/11/22 to 03/12/22 All regions
Translated Autumn Winter Booster 2nd reminders Circa 180k-220k 05/12/2022 All regions
Autumn Winter Boosters Circa 29k 01/12/2022 All regions
Shingles Circa 5k 01/12/2022 All regions 
5-15 (At Risk) & 16+ Booster 1st and 2nd reminders Circa 53.6k 05/12/2022 to 07/12/2022 All regions
AW Boosters LD  Circa 3k 07/12/2022 All regions



**Look ahead** *(may be subject to amendment)***:**

|  |  |  |  |
| --- | --- | --- | --- |
| Cohort | Volume (national) | Date | Regional detail |
| 2nd Prompts 18+ and 5-17 Not at risk | Circa 44.6k | 06/12/2022 to 08/12/2022  [May potentially be pulled forward to 2/12/2022 to 7/12] | All regions |
| AW Boosters DMS Digital only | 1k | 06/12/2022 | All regions |
| Boosters 16+ and 5-15 At Risk + SIS | Circa 30.6k | 07/12/2022 to 10/12/2022[May potentially be pulled forward to 2/12/2022 to 7/12] | All regions |
| 2nd Prompts 5-17 At risk include SI/S | Circa 1257 | 07/12/2022 to 10/12/2022 | All regions |
| Autumn Winter Booster 2nd Reminders | Circa 1.18m | 16/12/2022 | All regions |
| Autumn Winter Booster Reminders | Circa 56.6k | 09/12/2022 to 14/12/2022 | All regions |
| 2nd overdue reminder for 12+ and 5-11 At Risk (2 times max) | Circa 9.6k | 09/12/2022 | All regions |
| AW Booster reminders LD | Circa 79.7k | 16/12/2022 | All regions |
| AW Booster bespoke invites (audio CD) | Circa 69 | 16/12/2022 | All regions |

**VC and LVS / Community Pharmacies/ Hospital Hubs (HH/HH+)**

1. **New: Monitoring and reduction of Unaccounted Stock across the network**

As a programme we need to have a clear auditable trail of where each dose of vaccine is held from the point it is delivered to a site, to the point it is either used for a vaccination event or marked as wastage. Where there is a gap in this trail, this becomes known as unaccounted stock.

Unaccounted stock is considered as any stock of vaccine that has been delivered to a vaccination site but is then not visible to the national team in any data. For example, it does not appear as site inventory, nor for a vaccination event nor has it been marked as waste. There are many reasons why stock might become ‘unaccounted’. Some reasons include missing mutual aid transfer records, unrecorded waste inaccuracies in stock takes and the recording of vaccination events (VVEs) in point of care (POC) systems.

**Why reducing unaccounted stock is important?**

Having full visibility of where our vaccine stock is within the network is critical. This is because it ensures vaccination sites are allocated the right levels of supplies to meet their expected demand and that their stock holdings remain at an appropriate level to avoid wastage. In addition, it also helps our systems and regions to better support sites in coordinating mutual aid when needed. Inaccuracies also impact our data and our collective ability to ensure each dose of vaccine is being fully utilised.

**How we plan to drive down unaccounted stock levels?**

To help us better manage and drive down unaccounted stock across the network, we have established a regional champion within each region. Initially, these champions will be working with the national team to address some specific areas of concern but longer term they will work to maintain unaccounted stock at the lowest level possible.

On a bi-weekly basis, regional champions will be sent a report of all the active sites in their region showing unaccounted stock and will work with relevant systems and sites to investigate and eliminate inventory variances. Detailed feedback on findings will be required from sites with the highest levels of unaccounted stock so we can understand the root causes.

The overall aim of this process is to drive continuous improvement with progress and best practice shared amongst all the regional champions on a monthly basis to ensure long term lasting results.

**How can unaccounted stock be avoided?**

Every site can play a part in helping to ensure stock does not become ‘unaccounted’ by taking the following actions:

* **Accurately undertake a stocktake of all vaccine types at least once every 7 days.**
* **Reporting wastage on a daily basis at the end of each day of operations.**
* **Ensuring mutual aid and transfers are always recorded both accurately and immediately.**
* **Ensuring batch numbers and naming conventions are accurate when being entered into POC systems.**

Thank you for your ongoing support, which is greatly appreciated.

**Useful Links**

**Ops Notes:**

You can find all the latest operational notes on FutureNHS:

* [Operational notes](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectID%3D38666160&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=7WOiVqIG4S8yB%2F64GnPKDYR15zNqRZ7AyHwVLcwa%2Bdo%3D&reserved=0)

**Communications Resources:**

* The national Campaign Resource Centre now includes designed campaign resources for the current [public-facing winter campaign](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcampaignresources.phe.gov.uk%2Fresources%2Fcampaigns%2F34-winter-vaccinations-public-facing-campaign%2Foverview&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Q6tqpN0%2FuWYbrGjrbAdXWhHQM1svr9bgyCRRlaIUTu0%3D&reserved=0) as well as for encouraging uptake [among frontline staff](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcampaignresources.phe.gov.uk%2Fresources%2Fcampaigns%2F92-health-and-social-care-workers-winter-vaccinations-2022&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=eCSFsP4LQd5E7D4B4yde5uZMQHpun3cQQrShdh6mEyQ%3D&reserved=0).
* You can find further scripts and communications resources on FutureNHS including latest toolkits on [seasonal flu and COVID vaccines](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D148394693&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=nUzNlxD1kx8i%2F23fPNKM4dwDc9LKR4OjJOd9W%2BbL24E%3D&reserved=0), [for pharmacies on flu](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D148394981&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=QaBcLhn76%2FzqdzNyZh35Il%2BkAsF6UDn2Wmz4UTOTjPs%3D&reserved=0) plus a [new poster](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D148395013&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=6rAACzNkuWWvrKSgTxHmQwSHUwJ9%2BZnYKU2v6VCml1Q%3D&reserved=0), [for people with a weakened immune system](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D146274021&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=invwiuO32eQt8%2FC1YZHwb%2Flf5IWCSN7ID397OOfVMjQ%3D&reserved=0) and [a communications pack for primary care](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D145745061&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=LAXZO%2BtW3iQYryOt1bCOd%2BVT2t2gMnySGTK0WZMG3hE%3D&reserved=0) with template letters to adapt locally.

**Clinical Updates:**

See the latest [clinical updates](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2Fconnect.ti%2FCovidVaccinations%2Fview%3FobjectId%3D26623152&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=K21v1%2BQSvPp%2BiEESAhP38DocPZvGM4VDbZIqI89Ch4w%3D&reserved=0)

**Other Resources:**

* [Coronavirus vaccinations](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdigital.nhs.uk%2Fcoronavirus%2Fvaccinations&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=FWiFhLH5dE5Nc17UkMFTy7FcvPzDIeGi6sVOIBMBUAc%3D&reserved=0): NHS Digital helps you access up-to-date information, training and onboarding guides related to the tech and data solutions that are supporting the COVID-19 and seasonal flu vaccination programmes.
* [COVID-19 Vaccination Programme workspace](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fgrouphome&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=S7JPAgFTitxuzL5lTBr4Oo%2FPwR4bSwt4FyJKTBToQio%3D&reserved=0) provides members with access to key documents, resources, webinar recordings, case studies and past copies of the LVS Updates. There is also a discussion forum for members.
* [Supply and Delivery Hub](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectID%3D35134128&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=JadfW2xDE6ytGPCkggE81I3xYxq5kewZQi2HG7QaJDw%3D&reserved=0) helps you access key information in a timely way and helps support you to deliver your local vaccination service. Here you will find the latest delivery information (vaccine and vaccine consumables as well as non-vaccine consumables, equipment, and PPE), alongside the latest supply chain and customer service FAQs and other helpful information.

**National Workforce Support Offer** – more details:

* [National Workforce Support Offer Toolkit](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2Fconnect.ti%2FCovidVaccinations%2Fview%3FobjectID%3D135196677&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=tQE71p9II4i2dKl%2FfvpW5jghhzNL7UdmZ61k%2BmZdKWU%3D&reserved=0) provides more detail about the National Workforce Support Offer and is a practical guide for local vaccination service leads.
* Contact your [Lead Employer](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D103784325&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259200684%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=SEAPpHL2PlUidzxxZNLXvvmi3zVtHKecC5rlYN9D8VM%3D&reserved=0) to access the National Offer and additional staff and vaccinators, as well as support with your workforce needs.
* For more details, please see our Futures NHS page on [case studies/FAQs](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2FviewDatastore%3FdatViewMode%3Dlist%26dsid%3D822020%26adv%3DS%26search%3D%26searchop_5%3D%253D%26search_5_Str%3D%26between_5_Str%3D%26searchop_12%3DLIKE%26search_12%3D%26searchop_10%3DLIKE%26search_10%3D%26searchop_9%3DLIKE%26search_9%3D%26searchop_14%3DLIKE%26search_14%3D69%252C70%252C71%252C72%26searchop_11%3DLIKE%26search_11%3D%26searchop_13%3DLIKE%26search_13%3D&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259356902%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=BgbV9qbznGYyjDsM5K4w05SDLnsN9FRWtaILZRQv%2F3Q%3D&reserved=0) and recently guidance for [PCN groupings](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.england.nhs.uk%2Fcoronavirus%2Fpublication%2Faccess-to-national-workforce-supply-routes-for-primary-care-network-pcn-groupings%2F&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259356902%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=DT2ZkAAL7HHaoGsmOBhYgyAjiD%2B2TrktDJJqUPkaY%2F4%3D&reserved=0) and [community pharmacy](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.england.nhs.uk%2Fcoronavirus%2Fpublication%2Faccess-to-national-workforce-supply-routes-for-community-pharmacy%2F&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259356902%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=ExJSPnupT4Jh71TKDZnBD4sUIWMhM0gQEZLlh22KrWk%3D&reserved=0)
* All C19 vaccination queries for national teams should be escalated via the SVOC/RVOC/NVOC process.
* [COVID-19 Vaccination Improvement Hub](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2FCovidVaccinations%2Fview%3FobjectId%3D35175088&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Ca4d9fafa36844d80908d08dad2ef7b98%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638054223259356902%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=eTxjkJielcRYNJ5bBG1sjY0brChTvvc0zJGGFJMZrgE%3D&reserved=0)

**Kind regards**

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