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| **South West Primary Care Round Up**  **13 January 2023** |
| Have you shared your views on GP Recruitment  and Retention The GP Recruitment and Retention Survey is live , ***closing on Friday 20 January***. We are keen to gather views from everyone in primary care about the schemes as possible. This is so that we can ensure recruitment and retention schemes reflect needs and support participants in the most effective way in the future and in particular so that any changes to current schemes can be made for 23/24.  We understand the extreme pressures being faced at the moment;  we do not wish to add to this but we only have a very short timeframe for this survey being open. The survey will now be available for slightly longer, until Friday 20th January.  The link to the survey is [https://jointheconversation.scwcsu.nhs.uk/general-practice-workforce-engagement](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fjointheconversation.scwcsu.nhs.uk%2Fgeneral-practice-workforce-engagement&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Cb809ce1e53da4f0e71f908daf56ba82a%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638092140536599425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=XfsJPgcK3aQSO7wydzjoX%2FpgC3YWMgSDE5qXYliUKeg%3D&reserved=0) |
| PCN Development Prospectus and Primary Care People Power Webinars NHS England South West have developed the [PCN Development Prospectus](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fjointheconversation.scwcsu.nhs.uk%2F14647%2Fwidgets%2F42483%2Fdocuments%2F35981&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Cb809ce1e53da4f0e71f908daf56ba82a%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638092140536599425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=MSynuJp3GWaaENZEFyvAnf5QWzLiFXRWzdGJTbrS9rQ%3D&reserved=0) which overviews courses and learning events specifically created to reflect the areas of support PCNs are interested in. The breadth of the programme is designed to consider the needs of individual PCNs and support their development and the shifting requirements of General Practice. The offer is being delivered by the South Central West Commissioning Support Unit on behalf of NHS England South West.  To register your interest in any of the free courses or learning events from the NHS England South West PCN Development Prospectus please [Join the Conversation – Primary Care Development and Support Programme](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fjointheconversation.scwcsu.nhs.uk%2Fprimary-care-development-and-support-programme&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Cb809ce1e53da4f0e71f908daf56ba82a%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638092140536599425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=barjF5c%2FFlJY%2Ba1m10ZwrmjqjPsT0RNDm1OcYnVn9%2FM%3D&reserved=0)  Where you are interested in support at an individual PCN level from the prospectus please email [scwcsu.primarycaresupport@nhs.net](mailto:scwcsu.primarycaresupport@nhs.net) indicating the support you are interested in and someone in the team will be in contact or feel free to contact the NHS England General Practice Transformation team directly via [england.swgptp@nhs.net](mailto:england.swgptp@nhs.net)  **Future events:**  23 February 2023    [Developing a communications strategy workshop](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fjointheconversation.scwcsu.nhs.uk%2Fprimary-care-development-and-support-programme%2Fwidgets%2F57501%2Fkey_dates%2313048&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Cb809ce1e53da4f0e71f908daf56ba82a%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638092140536599425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Q7udNut16fzpvl6m8szS4c7DYKoyFT9F71%2Bk%2FiLY0iA%3D&reserved=0)  Communicating with the population and with other key stakeholders across a neighbourhood is key to success and improving the health of those you serve. SCW’s communications strategy workshop, covers the identification of the most appropriate communications’ channels to reach key stakeholders, including staff. By the end of the workshop, participants will have the skills necessary to develop a communication strategy to help the PCN build its reputation and community relationships. The developing a communications strategy and developing an engagement strategy workshops are designed to be standalone but we would recommend signing up to both and attending the communications strategy workshop first.  This programme also includes the People Power Webinars (please see attached flyer for more information):  17 January 2023      [People Power Webinar Series - Principles of workforce optimisation](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fjointheconversation.scwcsu.nhs.uk%2Fprimary-care-development-and-support-programme%2Fwidgets%2F57501%2Fkey_dates%2312674&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Cb809ce1e53da4f0e71f908daf56ba82a%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638092140536599425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=FFqUnTDi0lPCC29hAHr%2F33ZFEakzbhNGsv4FEOk3aTw%3D&reserved=0)  31 January 2023      [People Power Webinar Series - Critical Considerations for multi-disciplinary team working](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fjointheconversation.scwcsu.nhs.uk%2Fprimary-care-development-and-support-programme%2Fwidgets%2F57501%2Fkey_dates%2312675&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Cb809ce1e53da4f0e71f908daf56ba82a%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638092140536599425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=2ewPuoDAM4D2DgG2PkmwZoGoEn9oA%2Fbl4y3nMekgTR0%3D&reserved=0)  14 February 2023    [People Power Webinar Series - Maximising ARRS roles across your PCN and beyond](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fjointheconversation.scwcsu.nhs.uk%2Fprimary-care-development-and-support-programme%2Fwidgets%2F57501%2Fkey_dates%2312676&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Cb809ce1e53da4f0e71f908daf56ba82a%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638092140536599425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=71pA2wSAQxQxfGcXq6pzuK%2BYTVSLpHU65um2Kmlo0NA%3D&reserved=0) |
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| Free Training Offer!Developing Professional Practice and Personal Leadership Skills Programme Healthcare Support Workers (HCSWs) play a key role in delivering excellent patient care within general practice, so developing and retaining those workers is central to growing a workforce capable of meeting the future needs of the NHS.  The Developing Professional Practice and Personal Leadership Skills programme is a 12 week, Level 4/Certificate programme designed for HCSWs and Health Care Assistants  to develop their professional skills and, in future, progress to a Nurse Associate role. Through this unique programme of interactive blended online learning, students will learn to reflect and build on their existing knowledge and experience in order to respond to future healthcare requirements and confidently manage change in the workplace.  Completion of the programme is intended to support career progression by providing an enriched focus on quality care and support for people living with long-term conditions. The course aims to support learners to:   * Develop their personal leadership skills in order to take a more proactive role in practice improvement; and * Develop a reflective approach to learning that enables constructive evaluation of their own knowledge and skills; and prepare for future study * Discover Higher Education Institutes in their area that provide the Trainee Nurse Associate funded progression route   The attached flyer provides more information on the content and eligibility criteria for the course. It also asks for any expressions of interest for enrolling on the course to be sent to [england.swgptp@nhs.net](mailto:england.swgptp@nhs.net)  ***by 27 January***, so that dates can be communicated as soon as they are confirmed. |
| PCN Clinical Director Listening Events is returning on 22 February at 8.00am The first PCN Listening Event for 2023 will be on 22 February at 08:00 with focus on your health and wellbeing and that of your team, conscious of the sustained challenging winter pressures after Covid and the period of recovery. How can we look after our own health and wellbeing of our team in order to look after our patients better?  We will also be hearing from Dr John Garman GP about his experience of being the medical leader during his time on the Isles of Scilly and his current experience of being the Managing Director of the West of Cornwall Integrated Care Board, leading a group of four PCNs and Community Services in Cornwall. We’ll cover everything from place to personalisation and whatever you want to discuss.  The March PCN CD Listening Event will be on 22 March at 8.00am – please let us know what topics you would like to discuss  [england.swgptp@nhs.net](mailto:england.swgptp@nhs.net) |
| Recent Updates on SW Primary Care NHS Futures pages [South West Primary Care Hub (SW GPTP) - FutureNHS Collaboration Platform](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffuture.nhs.uk%2Fconnect.ti%2FSouthWestGPTransformation%2Fgrouphome&data=05%7C01%7Cglicb.primarycare%40nhs.net%7Cb809ce1e53da4f0e71f908daf56ba82a%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638092140536599425%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=iU9I5SLq4YSD%2F7vn0UrP1FogBPCgGhQVbiaFboAzOPI%3D&reserved=0)  Recent additions under useful resources, include information on UCR (Urgent Community Response) which is being rolled out across all systems and is additional service in your locality to support patients.    If you have any suggestions on how we can improve our new Futures page let us know by emailing [england.swgptp@nhs.net](mailto:england.swgptp@nhs.net) |