

Quality Service Improvement and Redesign: QSIR Practitioner Programme

5-day programme over 3 months, commencing **February 2023**
at **The Pavillion**
Hatherley Lane, Cheltenham, GL51 6PN

Why book on this programme?

Our vision for the One Gloucestershire Integrated Care System is:

“To improve the health and wellbeing of our population, we believe that by all working together – in a more joined up way, and using the strengths of individuals, carers and local communities– we will transform the quality of support and care we provide to all local people.”



As One Gloucestershire ICS partners we have agreed that a Quality Improvement approach is at the heart of how we deliver system transformation. We are now working together as a collaborative Improvement Community to strengthen our teams' transformation expertise; to offer practical support for complex projects and to facilitate an Improvement Leaders Network. Our goal is to enable you to deliver your projects effectively, design sustainable outcomes and to build strong working relationships with colleagues across health and social care.

We are therefore pleased to offer the nationally recognised QSIR (Quality, Service Improvement and Redesign) Programme. The workshops are delivered by Gloucestershire based teaching associates and accredited by NHS England's QSIR College. The first eight cohorts of our QSIR Practitioner programme have drawn a wide range of participants from across our local NHS, county council and third sector partners and we are pleased to be restarting face-to-face training.

Who should attend?

QSIR Practitioner is a five-day programme covering a range of tried and tested service improvement tools and approaches that have been used successfully in the UK and internationally.

We are specifically inviting teams leading on the Integrated Care System Priority Programmes to attend QSIR Practitioner.

We offer plenty of time for the practical application to your own projects. Teams leave each day with useful outputs to progress and enhance their work.



Programme Dates

The dates for Cohort 10 of the **QSIR Practitioner** course are as follows:

Day 1	Wednesday 8 February 2023	Leading Improvement and Project Management
Day 2	Thursday 9 February 2023	Measurement for Improvement
Day 3	Thursday 9 March 2023	Enhancing Sustainability of Improvement and Engaging and Understanding Others
Day 4	Tuesday 28 March 2023	Creativity and Process Mapping
Day 5	Tuesday 18 April 2023	Demand and Capacity

We expect the following cohort to then commence in May 2023

Programme requirements

Attendance at the programme is free of charge. However, participants must be committed to attending all five days, and to completing some progress assignments on the application of an improvement approach in practice.

You will be allocated a link teaching associate to offer advice, coaching and support.

Following the programme, your team will then produce a poster to share your project outputs and learning and will have the opportunity to present at QSIR Practitioner Celebration Event.

How do I book a place?

We recommend that you register as soon as possible, as the workshops only have a limited number of places. Please contact **Lauren Aston** at lauren.aston3@nhs.net.

You will need to complete a short online registration form giving a brief description of your project. If you are joining as a team, please let us know your team membership.

Everyone will need their line manager's support to attend all workshop dates. If we are oversubscribed, we will invite some applicants to join a later cohort.

Contacts for further information

If you would like to know more about the QSIR programme, please contact Kathryn Hall, QSIR Faculty Lead & Associate Director for the Improvement Community (kathryn.hall7@nhs.net), or Jane Lee, Facilitation Manager for the Improvement Community (jane.lee15@nhs.net).

The QSIR programme is a great opportunity for teams formed from different providers to work together on their project and make real progress during the training sessions.

Gloucestershire QSIR Practitioner Participant