

Additional training recommendations



The following recommendations intentionally provide **free, online** learning opportunities.

We will continue to add to this document as we find courses we would like to recommend.

Please get in touch if you have access to funding and would like support to find suitable training providers:

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Quality Improvement overviews



Name: Quality Improvement Training – Bronze

Description: Understand how and why everyone has a role to play and can contribute to Quality Improvement in their work area.

Type: eLearning **Cost:** Free

Requirements: None

Time commitment: @ 1 hour

Link: <https://improvementacademy.org/e-learning/quality-improvement-training-bronze/>



Name: Quality Improvement in Healthcare: the Case for Change

Description: Explore new and better ways of organising health and social care services to improve quality with this free CPD-certified course.

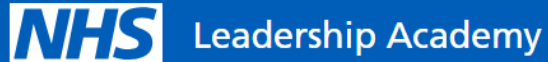
Type: eLearning **Cost:** Free

Requirements: Free registration required for enrolment

Time commitment: 6 weeks @ 3 hrs per week

Link: <https://www.futurelearn.com/courses/quality-improvement>

Support for specific topics



Name: Bitesize learning courses

Description: *Various*, including leadership in systems, building resilience, the power of emotional intelligence, compassionate leadership and may more... (**Leadership**)

Type: eLearning **Cost:** Free

Requirements: Free registration required for enrolment

Time commitment: *Timescales vary*

Link: <https://learninghub.leadershipacademy.nhs.uk/all-bitesize/>



Name: NHS Project and Change Academy

Description: Gain a clear and consistent understanding of the fundamentals of project and change management activities (**Project management**)

Type: eLearning **Cost:** Free registration required for enrolment

Requirements: Registration required for enrolment

Time commitment: TBC

Link: <https://www.e-lfh.org.uk/programmes/nhs-project-and-change-academy/>

Support for specific topics



Name: Making Data Count – an interactive guide

Description: Understand a better way to analyse data – statistical process control (SPC) –with examples of how SPC charts can shape the conversations (**Measurement**)

Type: Interactive pdf **Cost:** Free, downloadable

Requirements: None

Time commitment: TBC

Link: <https://www.england.nhs.uk/wp-content/uploads/2019/12/making-data-count-strengthening-your-decisions.pdf>



Name: Human Factors and Ergonomics for Patient Safety: Level 1

Description: Gain an insight into Human Factors in safety incidents with applications for everyday work and to improve safety for both patients and staff. (**Human Factors**)

Type: eLearning **Cost:** Free

Requirements: Registration required for enrolment

Time commitment: TBC

Link: <https://www.e-lfh.org.uk/programmes/hfe-for-patient-safety-level-1/>

Support for specific topics



Name: Thinking differently

Description: Thinking differently about the everyday challenges you may face at work, consider the processes you currently follow and become more imaginative and responsive in your approach. (**Creativity**)

Type: eLearning **Cost:** Free

Requirements: Free registration required for enrolment

Time commitment: TBC

Link: <https://www.e-lfh.org.uk/programmes/thinking-differently>



Name: Demand and Capacity

Description: understand demand and plan sufficient capacity so that patients do not have an unnecessary wait for treatment. (**Demand and Capacity**)

Type: eLearning **Cost:** Free

Requirements: Registration required for enrolment

Time commitment: TBC

Link: <https://www.e-lfh.org.uk/programmes/demand-and-capacity/>

Other useful training



Name: The School of Change Agents

Description: Developing skills to make a difference and create change in health and care.

Type: eLearning **Cost:** Free

Requirements: Free registration required for enrolment

Time commitment: TBC

Link (information): <https://horizonsnhs.com/school/>

Link (registration): <https://www.futurelearn.com/courses/school-for-change-agents-2/4>