

# COMMUNITY PHARMACY EDUCATION & TRAINING OPPORTUNITIES



Welcome to the Gloucestershire Community Pharmacy education and training opportunities area. This information is aimed at pharmacy professionals working in community pharmacy (including pharmacists, foundation pharmacists, community pharmacy technicians and training technicians in Gloucestershire), where we will bring you details of learning opportunities to support you in your ongoing development which are scheduled over the next few months.

To help you navigate the range of learning quickly we have grouped these opportunities into different skill mixes and education areas relating to community pharmacy, such as **Pharmacy First, Leadership & Management, Education and Resources** to help your practice.

We hope this information helps you to identify and access relevant learning opportunities from a range of high-quality providers. If you have any feedback on this newsletter or suggestions for what you would like to see in future editions, please contact [glicb.medicines@nhs.net](mailto:glicb.medicines@nhs.net) or by completing the [online feedback form](#).

## PHARMACY FIRST

The [NHS Pharmacy First](#) service launches as a new advanced service of the community pharmacy contract on the 31<sup>st</sup> January 2024. This replaces the Community Pharmacist Consultation Service (CPCS) and includes three separate elements and seven new clinical pathways. A [checklist](#) is available for community pharmacists to prepare for the service initiation on 31<sup>st</sup> January.

**Pharmacy professionals should complete the Pharmacy First Self-Assessment framework before undertaking any elements of the Pharmacy First service, to identify any gaps in knowledge, skills and behaviours if necessary. The framework and more resources on Pharmacy First can be accessed on the [CPPE website here](#).**

If you have identified any gaps in your knowledge following the Pharmacy First Self-Assessment framework, the table below shows a list of *training opportunities* to support with the Pharmacy First initiative. Further resources to support your clinical work can be found in the *resources* section.

Elements of Pharmacy First	Learning area	Where to access learning/PGDs	Who learning is suitable for
Base Skills	<b>Mandatory Training</b>	<p><b><u>Safeguarding children and vulnerable adults</u></b> As per local mandatory training requirements</p> <p><b><u>Confidentiality and data protection</u></b> As per local mandatory training requirements</p>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> <li>✓ Additional support staff</li> </ul>
	<b>Consultation Skills</b>	<p><b><u>Consultation skills</u></b> A range of consultation skills workshops and assessments are available to tailor to your current SMART objectives. Access <a href="#">here</a></p> <p>Topics that may be helpful in the Pharmacy First scheme include:</p> <ul style="list-style-type: none"> <li>- <a href="#">Consultation skills (foundation) or (advanced)</a> – level chosen depending on your current skills</li> <li>- <a href="#">Remote consultation skills</a></li> <li>- <a href="#">Clinical history-taking: what a good consultation looks like</a></li> </ul>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> </ul>

		<ul style="list-style-type: none"> <li>- <a href="#">Shared decision making</a></li> <li>- <a href="#">Consulting with children and young people</a></li> <li>- <a href="#">Consulting with people living with dementia</a></li> <li>- <a href="#">Consulting with people with mental health problems</a></li> <li>- <a href="#">Consulting with people with learning disabilities</a></li> </ul>	
	<b>Clinical Examination Skills</b>	<p><b>Clinical Examination Skills for Community Pharmacists</b> A range of training resources available for clinical examination skills, such as webinars on otoscope training. Register <a href="#">here</a>.</p> <p><b>Recognising Sepsis</b> Early recognition of sepsis in different care settings and patient groups CPPE course: access <a href="#">here</a> Elfh course: access <a href="#">here</a></p>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> <li>✓ Additional support staff</li> </ul>
	<b>Understanding Patient Group Directions (PGDs)</b>	<p><b>e-Ifh: Patient Group Directions</b> Online e-learning provides an introduction and background learning towards understanding and using PGDs. Enrol <a href="#">here</a></p> <p><i>See the clinical pathways below for links for specific PGDs</i></p>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> </ul>
<b>Clinical Pathways</b>	<b>Introduction &amp; Recommended Reading</b>	<p><b>Introduction to Pharmacy First 18/12/23</b> Pharmacy First: Getting to know the service webinar outlines the service, with reference to clinical pathways, PGDs, the learning and development requirements and the accompanying digital systems which are in development. Access the recording <a href="#">here</a></p>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> <li>✓ Additional support staff</li> </ul>
		<p><b>Pharmacy First: Getting ready to launch 15/1/24</b> This webinar builds on the December webinar and providing further information, a debrief of service requirements and resources available. Access the recording <a href="#">here</a></p>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> <li>✓ Additional support staff</li> </ul>
		<p><b>Clinical Pathway videos</b> <a href="#">Community Pharmacy England</a> have created short videos on each of the 7 common condition clinical pathways, talking through these conditions as part of Pharmacy First.</p>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> </ul>
	<b>Sinusitis</b>	<p><b>Antimicrobial Stewardship in Community Pharmacy</b> E-Ifh course, accessed <a href="#">here</a></p> <p><b>CPPE e-learning: NHS Pharmacy First – Sinusitis</b> Link <a href="#">here</a></p> <p><b>Useful links</b></p> <ul style="list-style-type: none"> <li>- NICE <a href="#">[NG79]: Sinusitis (acute): antimicrobial prescribing</a></li> <li>- NICE <a href="#">CKS: Sinusitis</a></li> <li>- <a href="#">TARGET RTI leaflet</a></li> </ul>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee pharmacists</li> </ul>
	<b>PGDs for sinusitis</b>	<ul style="list-style-type: none"> <li><a href="#">PGD for fluticasone furoate (Avamys®) nasal spray for acute sinusitis</a></li> <li><a href="#">PGD for mometasone furoate nasal spray for acute sinusitis</a></li> <li><a href="#">PGD for phenoxymethylpenicillin (Penicillin V) for acute bacterial sinusitis</a></li> <li><a href="#">PGD for clarithromycin for acute bacterial sinusitis</a></li> <li><a href="#">PGD for doxycycline for acute bacterial sinusitis</a></li> <li><a href="#">PGD for erythromycin for acute bacterial sinusitis for pregnant individuals</a></li> </ul>	
	<b>Sore throat</b>	<p><b>Antimicrobial Stewardship in Community Pharmacy</b> E-Ifh course, accessed <a href="#">here</a></p>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> </ul>

		<p><b>Ear, Nose and Throat clinical assessment skills</b> Location: In person (can filter distance on CPPE website to find nearest venue) Register <a href="#">here</a></p> <p><b>CPPE e-learning: NHS Pharmacy First – Sore Throat</b> Link <a href="#">here</a></p> <p><b>Useful links</b></p> <ul style="list-style-type: none"> <li>- NICE <a href="#">[NG84]: Sore throat (acute): antimicrobial prescribing</a></li> <li>- RCGP <a href="#">TARGET antibiotic toolkit training (acute sore throat)</a></li> <li>- RCGP <a href="#">TARGET RTI leaflet</a></li> </ul>	<ul style="list-style-type: none"> <li>✓ Trainee staff</li> <li>✓ Pharmacists</li> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee pharmacists</li> </ul>
		<p><b>PGDs for Sore Throat</b></p>	<ul style="list-style-type: none"> <li><a href="#">PGD for phenoxymethylpenicillin (Penicillin V) tablets/oral solution/oral suspension</a></li> <li><a href="#">PGD for clarithromycin tablets/oral suspension/oral solution</a></li> <li><a href="#">PGD for erythromycin tablets/oral suspension/oral solution in pregnant individuals</a></li> </ul>
	<p><b>Acute otitis media</b></p>	<p><b>Antimicrobial Stewardship in Community Pharmacy</b> E-lfh course, accessed <a href="#">here</a></p> <p><b>Ear, Nose and Throat clinical assessment skills</b> Location: In person (can filter distance on CPPE website to find nearest venue) Register <a href="#">here</a></p> <p><b>Webinar on otoscope training</b> Online module and webinar on otoscope training via <a href="#">Cliniskills</a></p> <p><b>CPPE e-learning: NHS Pharmacy First – Otitis Media</b> Link <a href="#">here</a> <a href="#">Video link to otoscopy</a> – how to conduct an ear examination</p> <p><b>Useful links</b></p> <ul style="list-style-type: none"> <li>- NICE <a href="#">[NG91]: Otitis media (acute): antimicrobial prescribing</a></li> <li>- NICE <a href="#">CKS Otitis media: acute</a></li> <li>- RCGP: <a href="#">TARGET antibiotic toolkit training (otitis media)</a></li> </ul>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> <li>✓ Pharmacists</li> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee pharmacists</li> </ul>
		<p><b>PGDs for Acute otitis media</b></p>	<ul style="list-style-type: none"> <li><a href="#">PGD for phenazone/lidocaine (Otigo®) ear drops for acute otitis media</a></li> <li><a href="#">PGD for amoxicillin for acute otitis media</a></li> <li><a href="#">PGD for clarithromycin for acute otitis media</a></li> <li><a href="#">PGD for erythromycin in pregnant individuals in acute otitis media</a></li> </ul>
	<p><b>Infected insect bites and stings</b></p>	<p><b>Dermatology: an introduction to managing skin conditions</b> e-learning module, access <a href="#">here</a></p> <p><b>Useful links</b></p> <ul style="list-style-type: none"> <li>- NICE: <a href="#">[NG182] Insect bites and stings: antimicrobial prescribing</a></li> <li>- NICE <a href="#">CKS Insect bites and stings</a></li> </ul>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> </ul>
		<p><b>PGDs for Infected insect bites and stings</b></p>	<ul style="list-style-type: none"> <li><a href="#">PGD for flucloxacillin for infected bites and stings</a></li> <li><a href="#">PGD for clarithromycin for infected bites and stings</a></li> <li><a href="#">PGD for erythromycin in pregnant individuals for infected bites and stings</a></li> </ul>
	<p><b>Impetigo</b></p>	<p><b>Dermatology: an introduction to managing skin conditions</b> e-learning module Access <a href="#">here</a></p>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> </ul>

	<p><b>Useful links</b></p> <ul style="list-style-type: none"> <li>- NICE <a href="#">[NG153] Impetigo: antimicrobial prescribing</a></li> <li>- NICE <a href="#">CKS Impetigo</a></li> <li>- DermNet: <a href="#">Impetigo</a></li> <li>- Primary Care Dermatological Society: <a href="#">Impetigo</a></li> <li>- RCGP: <a href="#">TARGET antibiotic toolkit training (skin infection)</a></li> <li>- <a href="#">British Association of Dermatologists Impetigo leaflet</a></li> </ul>	
	<p><b>PGDs and Protocols for Impetigo</b></p>	<p><a href="#">Protocol for hydrogen peroxide (Crystacide®) cream for localised non-bullous impetigo</a></p> <p><a href="#">Protocol for fusidic acid cream for localised non-bullous impetigo</a></p> <p><a href="#">PGD for flucloxacillin for widespread non-bullous impetigo</a></p> <p><a href="#">PGD for clarithromycin for widespread non-bullous impetigo</a></p> <p><a href="#">PGD for erythromycin in pregnant individuals for widespread non-bullous impetigo</a></p>
	<p><b>Shingles</b></p> <p><b>Dermatology: an introduction to managing skin conditions</b> e-learning module Access <a href="#">here</a></p> <p><b>Useful links</b></p> <ul style="list-style-type: none"> <li>- NHS: <a href="#">Shingles resources</a></li> <li>- NICE CKS: <a href="#">Shingles</a></li> <li>- DermNet: <a href="#">Herpes Zoster</a></li> <li>- Primary Care Dermatological Society: <a href="#">Herpes Zoster</a></li> <li>- <a href="#">British Association of Dermatologists Shingles leaflet</a></li> </ul>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee staff</li> </ul>
	<p><b>PGDs for Shingles</b></p>	<p><a href="#">PGD for aciclovir tablets for treatment of shingles</a></p> <p><a href="#">PGD for valaciclovir tablets for the treatment of shingles</a></p>
	<p><b>Managing UTI eModule</b> Includes diagnostics, treatment and managing antimicrobial resistance. Access <a href="#">here</a></p> <p><b>CPPE e-learning: NHS Pharmacy First – Lower Urinary Tract Infections</b> Link <a href="#">here</a></p> <p><b>UTI quiz</b> To help identify NICE recommendations for current practice. Access <a href="#">here</a></p> <p><b>Useful links:</b></p> <ul style="list-style-type: none"> <li>- NICE <a href="#">[NG109] Urinary tract infection (lower): antimicrobial prescribing</a></li> <li>- RCGP resources: <ul style="list-style-type: none"> <li>○ <a href="#">UTI Resources</a></li> <li>○ <a href="#">Diagnosis of UTI</a></li> <li>○ <a href="#">TARGET antibiotic toolkit training (UTI)</a></li> <li>○ <a href="#">TARGET UTI leaflet</a></li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy technicians</li> <li>✓ Trainee pharmacists</li> <li>✓ Pharmacists</li> </ul>
	<p><b>PGD for UTIs</b></p>	<p><a href="#">PGD for nitrofurantoin for treatment of UTI</a></p>
<p><b>Urgent repeat medicine supply advanced service (NUMSAS)</b></p>	<p>Previously commissioned as the CPCS</p> <p><b>Recommended Reading</b></p> <ul style="list-style-type: none"> <li>- <a href="#">BNF Guidance: Emergency supply of medicines</a></li> <li>- <a href="#">NHS England NUMSAS</a></li> </ul>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy Technicians</li> <li>✓ Trainee staff</li> </ul>
<p><b>NHS referrals for minor illness</b></p>	<p>Previously commissioned as the CPCS</p> <p><b>Recommended Reading</b></p> <ul style="list-style-type: none"> <li>- <a href="#">Minor illness pathway (CPCS)</a></li> </ul>	<ul style="list-style-type: none"> <li>✓ Pharmacists</li> <li>✓ Pharmacy Technicians</li> <li>✓ Trainee staff</li> </ul>

## OTHER CLINICAL AREAS

Clinical Area	Information on the Learning Programme	Who learning is suitable for
<p style="text-align: center;"><b>Community Pharmacy Contraception Service</b></p>	<p><b><u>Pharmacy Contraception Service: Initiating contraception webinar 5/12/23</u></b>            This webinar focuses on the new aspects of the Contraception Service, including the requirements, training options and available resources to support pharmacy owners and their teams.</p> <p>Access the recording <a href="#">here</a></p> <p><b><u>Pharmacy Contraception Service: Getting going with the Service 10/1/24</u></b>            This recorded webinar is aimed at helping pharmacy professionals who have not yet started to provide the service to get ready to offer it to their patients. Access the recording <a href="#">here</a></p> <p><b><u>Safeguarding level 3 [mandatory]</u></b>            Option 1: <i>Elfh Safeguarding level 3 for Community Pharmacists</i> can be accessed <a href="#">here</a>            Option 2: <i>Elfh Safeguarding Children and Young People – Safeguarding Children level 3</i> can be accessed <a href="#">here</a></p> <p><b><u>Faculty of Sexual and Reproductive Health (e-SRH) modules</u></b>  <a href="#">Elfh e-SRH</a> module Section 2 (Consent and history taking) has two sections to complete:</p> <ol style="list-style-type: none"> <li><i>Health history and risk assessment</i>: this unit looks at taking a medication history, including sexual history and discusses the risk assessment for sexually transmitted infections (STIs) and pregnancy.</li> <li><i>Confidentiality, chaperones, and consent</i>: this unit discusses the principles of confidentiality in sexual and reproductive health and the provision for intimate examinations, and the consent requirements for test and examinations for procedures</li> </ol> <p><b><u>Additional learning courses to consider</u></b></p> <ol style="list-style-type: none"> <li>CPPE <a href="#">Emergency Contraception</a></li> <li>CPPE <a href="#">Contraception</a> or <a href="#">section 3 of elfh Sexual Reproductive Health (e-SRH)</a>: Contraceptive choices, and associated assessments</li> <li><a href="#">Elfh Sexual Health</a> External resources section</li> <li>CPPE <a href="#">Sexual health in pharmacies</a> or <a href="#">section 9 of elfh Sexual Reproductive Health (e-SRH)</a>: STIs, and associated assessments</li> <li><a href="#">Elfh Sexual Reproductive Health (e-SRH) section 5</a>: Contraception, managing side-effects and complications, and associated assessments</li> <li>CPPE <a href="#">Documenting in patient clinical records</a></li> <li>CPPE <a href="#">Remote consultation skills</a></li> <li>CPPE <a href="#">Consultation skills for pharmacy practice: taking a person-centred approach</a></li> <li><a href="#">Elfh Patient Group Directions</a></li> </ol> <p><b><u>Online tools to support contraceptive choices</u></b></p> <ol style="list-style-type: none"> <li><a href="#">Sexwise</a></li> <li><a href="#">Brook</a></li> <li><a href="#">Your contraceptive guide</a> (NHS website)</li> </ol>	<p>✓ Pharmacists            ✓ Pharmacy technicians            ✓ Trainee staff</p> <p>✓ Pharmacists            ✓ Pharmacy technicians            ✓ Trainee staff</p> <p>✓ Pharmacists</p> <p>✓ Pharmacists            ✓ Pharmacy technicians            ✓ Trainee staff</p> <p>✓ Pharmacists            ✓ Pharmacy technicians            ✓ Trainee staff</p>
	<p style="text-align: center;"><b>Community Pharmacy Blood Pressure Check Service</b></p>	<p><b><u>Background Information</u></b>            For background information on the Community Pharmacy Blood Pressure Check Service, visit the <a href="#">NHS England website</a></p> <p><b><u>Essential Reading</u></b>  <a href="#">NICE Guideline NG136</a> Hypertension in adults: diagnosis and management</p>

	<p>Training (e-learning or face-to-face) on how to use the blood pressure monitoring equipment (which should be provided by their equipment manufacturer)</p> <p><b>Hypertension Case-Finding Service 3/1/24</b> This recorded webinar gives a brief review of the service requirements and how to provide the blood pressure check service. Access the webinar <a href="#">here</a></p> <p><b>Additional courses/reading to consider</b></p> <ol style="list-style-type: none"> <li>1. CPPE <a href="#">Hypertension</a>, plus the <a href="#">hypertension factsheet</a></li> <li>2. CPPE <a href="#">Hypertension gateway</a></li> <li>3. BIHS (British and Irish Hypertension Society) <a href="#">BP Measurement</a></li> <li>4. CPPE <a href="#">Vascular risk and the NHS health check programme</a></li> <li>5. CPPE <a href="#">Coronary heart disease factsheet</a></li> <li>6. CPPE <a href="#">Cardiovascular disease: stroke</a></li> <li>7. CPPE <a href="#">Cardiovascular disease: stable angina</a></li> <li>8. CPPE <a href="#">Cardiovascular disease: heart failure</a></li> <li>9. CPPE <a href="#">Atrial fibrillation detection in community pharmacy: what you need to become service ready</a> and the <a href="#">Atrial fibrillation factsheet</a></li> <li>10. CPPE <a href="#">Atrial fibrillation and arrhythmias gateway</a></li> </ol>	<p>✓ Pharmacists ✓ Pharmacy technicians ✓ Trainee staff</p> <p>✓ Pharmacists ✓ Pharmacy technicians</p>
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## LEADERSHIP AND MANAGEMENT

Leadership and Management Provider	Information on the Learning Programme	Who learning is suitable for
Royal Pharmaceutical Society (RPS)	<p><a href="#">Leadership Development Framework</a> The RPS Leadership Development Framework outlines the behaviours of effective, engaging leadership, regardless of the stage of their career.</p>	<p>✓ Pharmacists ✓ Foundation Pharmacists</p>
PrescQIPP	<p><a href="#">PrescQIPP Leadership at Lunch</a> PrescQIPP have a series of 12 sessions capturing various aspects of leadership. These are pre-recorded but are occasionally re-run. Once all 12 courses are completed participants can complete an online assessment which can generate a certificate.</p>	<p>✓ Pharmacists ✓ Pharmacy technicians ✓ Trainee staff</p>
NHS Leadership Academy	<p><a href="#">Healthcare Leadership Model</a> This programme is aimed at clinical and non-clinical leaders aspiring to their first leadership model. The framework aims to identify strengths and areas for development through self-assessment. The competency framework can be accessed <a href="#">here</a>.</p> <p><a href="#">Edward Jenner Programme</a> This programme is aimed at <u>anyone</u> aspiring to their first leadership or management role within the health and care sector. This includes any clinical or non-clinical background, newly-qualified clinicians, new to/returning to a clinical role, aspiring to a leadership or management role or a healthcare professional student or trainee. The programme is designed for anyone who wants to:</p> <ul style="list-style-type: none"> <li>- Begin their journey of personal development</li> <li>- Improve their experience of work, work relationships, teamwork and communication skills</li> <li>- Understand what leaders do and how they do it</li> <li>- Make a difference in the way your team works or your services</li> <li>- Manage and lead your team through change</li> <li>- Prepare to lead in the future</li> </ul>	<p>✓ Pharmacists ✓ Pharmacy technicians</p> <p>✓ Pharmacists ✓ Pharmacy technicians ✓ Trainee staff</p>

## EDUCATION

Educational Provider	Information on the Learning Programme	Who learning is suitable for
CPPE	<p><b>Newly Qualified Pharmacist Pathway</b> This 12-month programme pathway is intended to help newly qualified pharmacists develop, and demonstrate, confidence and competence in core areas of pharmacy to ensure they deliver safe and effective patient care. The pathway is intended to help pharmacists make the transition to more independent learning and acts as a stepping-stone towards enhanced and advanced practice.</p> <p>More information on the pathway for students and supervisors can be found <a href="#">here</a>.</p>	<p>✓ Trainee staff (Foundation Pharmacists)</p>
	<p><b>Support Materials for foundation trainee pharmacist and student pharmacy technicians</b> There are resources available on CPPE to help support you if you work with and support future pharmacists and pharmacy technicians. These include a range of <a href="#">guides</a> to support soft skills, and there are specific pages for <a href="#">student pharmacists</a> and <a href="#">student pharmacy technicians</a>. If you want to focus more on educating and training other members of staff, there is a 3-hour <a href="#">helping others learn e-learning programme</a> which focuses on theoretical and practical aspects of learning.</p>	<p>✓ Pharmacists ✓ Pharmacy technicians ✓ Trainee staff</p>
	<p><b>Community Pharmacy Technician: Advancing your role programme</b> This fully-funded course helps community pharmacy technicians develop the skills and confidence to deliver effective clinical services in community pharmacy. More information can be found <a href="#">here</a>.</p>	<p>✓ Pharmacy technicians</p>
NHS England Workforce Training & Education (NHS WT&E)	<p><b>Community Pharmacy Training</b> HEE have released a range of fully-funded and flexible <a href="#">training courses</a> to expand clinical skills and patient care. The courses currently include:</p> <ul style="list-style-type: none"> <li>- Clinical Examination Training Skills</li> <li>- Independent Prescribing</li> <li>- Pharmacy Technicians: Advancing your Role</li> <li>- Education Supervisor Training for Pharmacists and Pharmacy Technicians</li> </ul>	<p>✓ Pharmacists ✓ Pharmacy technicians</p>

## RESOURCES

### General Resources

#### Clinical Pathways

A flowchart of all of the clinical pathways for Pharmacy First can be accessed [here](#) – this is a must-have resource for pharmacy teams taking part in the scheme.

#### NICE

NICE [NG197: shared decision making](#)

#### SmPC

[Summary of Product Characteristics](#)

#### Medical emergencies

Anaphylaxis – [BNF guidance](#)

E-lfh [e-learning](#)

Guidance from the [Resuscitation Council UK](#)

#### Recognising Sepsis

CPPE course: access [here](#)

Elfh course: access [here](#)

[National Early Warning Score 2 \(NEWS2\)](#)

## Patient Group Directions

### **NICE Guidelines**

Includes competency framework and case scenarios

Access [here](#)

### **E-learning for Health**

Patient Group Direction e-learning

Access [here](#)

## Resources for Clinical Practice

### **SPS Medicines Advice Helpline**

The SPS have a medicines advice helpline for colleagues in primary care and community pharmacy for medicines queries. Their contact details are:

Tel: 0300 770 8564

Email: [asksp.nhs@spsdirect](mailto:asksp.nhs@spsdirect)

Opening hours Mon-Fri 9-5pm

The SPS also have a range of helpful guides on the use of medicines in [swallowing difficulties](#), [pregnancy](#) and [breastfeeding](#), [palliative care](#) and [medicines in children](#). They also have helpful guides in managing [polypharmacy](#) and [cardiovascular conditions](#) in frailty ([heart failure](#), [coronary heart disease](#), [hypotension](#), [hypertension](#) and [atrial fibrillation](#)).

### **CPPE Clinical Factsheets**

CPPE have a portfolio of factsheets reviewed by topic experts to help refresh your knowledge of that condition and provide you with links for further resources.

<https://www.cppe.ac.uk/therapeutics/clinical-factsheets#navTop>

### **Mental Health Resources**

A list of mental health resources is available to support your clinical practice, including links to the Psychotropic Drug Directory and Maudsley's Prescribing Guidelines, are available on the mental health page of the ICB intranet page. It also features the latest newsletter from the GHC mental health team.

<https://intranet.nhsglos.nhs.uk/primary-care/medicines-optimisation/prescribing-guidance/mental-health-resources/>

### **Clinical Masterclasses – via Prescqipp**

PrescQIPP release a clinical masterclass each month and include a variety of clinical and non-clinical topics.

Examples of classes that have been released this year include atrial fibrillation guidelines, NICE guideline updates of type-2 diabetes and chronic kidney disease, and clinical decision making.

A list of the clinical masterclasses can be found [here](#), with links to recordings of previous masterclasses.

### **Red Whale Resources**

[Red Whale](#) offer resources and guidance for GPs and clinical teams working in Primary Care. They have 'pearls' (advice documents on different conditions) and have recently started a monthly podcast.

## Resources for Leadership and Management

### **CPPE Guides**

CPPE guides on leadership and management.

<https://www.cppe.ac.uk/skills/leadership#navTop>,

## Resources for Education

### **CPPE Guides**

CPPE guides on a variety of skills needed as an educator.

<https://www.cppe.ac.uk/trainers/your-skills#navTop>



## SUPPORTING YOU

Working in any sector of pharmacy can be stressful and at times isolating. There are times when we all face challenges and professional difficulties in relation to our work. Below is a list of organisations which may be of help in these situations:

[Pharmacist Support](#) – An independent charity working to support you in times of need. The aim of the charity is to relieve poverty and hardship and to provide support and information.

[Association for Pharmacy Technicians UK \(APTUK\)](#) – A professional leadership body for pharmacy technicians working in the UK. They can help you with advice on professional and educational issues.

[Royal Pharmaceutical Society \(RPS\)](#) – Can help pharmacist members to find suitable mentors for career development and achieving specific goals.

[Centre for Pharmacy Postgraduate Education \(CPPE\)](#) – The CPPE coaching service is available to General Pharmaceutical Council (GPhC) registrants working in the NHS in England. It is a non-chargeable service that assists pharmacy professionals in dealing with work-related issues, problems, and barriers. The aim is to provide a supportive framework for a specific goal and over an agreed timeframe, which empowers individuals to find their own path and solutions.

[Liggy Webb](#) – Liggy Webb produces various promotional materials on wellbeing, such as posters, presentations and podcasts on health, wellbeing, and resilience. These materials are free to download for yourself or colleagues to access.