

### Non-injurious and minor injurious falls

#### Inclusion Criteria

**Call Single Point of Clinical Access on  
0300 421 0300**

- Advice and guidance for a resident that has fallen
- Identified or suspected injury such as a laceration or skin flap which is less than 6cm in length and where bleeding can be stopped.
- Minor head injuries for those who are **NOT** on anticoagulants
- Residents should have a NEWS score calculated
- Unable to safely assist patient off of the floor after you have exhausted options detailed in your falls guidance and training.
  - Will be a clinician or non-clinician based on triage of resident
- Fall has occurred between the hours of 08:00 and 18:00hrs/7 days a week

### Non-injurious and minor injurious falls

#### Exclusion Criteria

**Call 999 if your Resident is experiencing any of the following:**

- Confirmed or suspected loss of consciousness before, during or after the fall
- Any injury or event that could be life threatening such as a wound that will not stop bleeding, severe head injury, stroke symptoms, new chest pain, breathing difficulties
- Identified or suspected fractures
- Limb deformities such as shortening or rotation
- New neck pain or tenderness following the fall
- Head injury and the patient takes anticoagulants (Rivaroxaban, Dabigatran, Apixaban, Edoxaban, Warfarin, Heparin)
- A fall outside
- Weight above 24stone
- Altered conscious level post and/or vomiting post fall

If a patient meets any of the exclusion criteria above you must call 999 immediately for urgent assessment