

Case Studies on Enabling Improvement No. 10

Quality Summit Urinary Catheter Care

Delivery Partners: The improvement team collaborated with QI colleagues at GHFT to support the hospital's Deputy Director of Infection Prevention and Control to convene colleagues.

Situation:

A recent investigation recommended a thematic analysis of catheter care/management. The analysis identified a number of issues, with a quality summit determined as the best way of identifying, prioritising and progressing the requisite improvement, whilst engaging staff knowledge and expertise in exploring the existing processes and contributing to improvement.

Enabling Assignment:

The improvement team were approached to support the Quality Summit for Urinary Catheter Care as it was identified that the issues would require a cross-system approach and a coordinated collaboration involving ICB, Acute, Community and Primary Care colleagues would be advantageous. The summit was designed by GHT colleagues but delivered/facilitated in partnership with the ICB and GHC colleagues.

This event gave use the opportunity to work with less familiar tools such as SEIPS, as well as lending our expertise in areas such as process mapping. The Summit resulted in a clear set of priorities and the setting up of working groups.

We then supported delivery of the GSQIA Silver modules so support these groups to design/develop their improvement projects.

Hi all,

Thanks for your time today, as **discussed** this is the comms for the summit

Save the date: Quality Summit for Urinary Catheters, 11 November

Join us for the Gloucestershire Hospitals Quality Summit on 11 November 2024 at Redwood Education Centre, Gloucestershire Royal Hospital 14:00-17:00. This event is a unique opportunity to collaborate with healthcare professionals from Gloucestershire Hospitals and the wider One Gloucestershire system to tackle key issues identified through thematic analysis related to the use and care of urinary catheters.

As a healthcare professional, your expertise and input are crucial in driving forward quality improvement initiatives that will directly enhance patient care and support your colleagues. Together, we will focus on two critical pathways identified in the analysis:



- **Incontinence Identification and Management Alternatives:** how we assess and utilise alternatives to indwelling catheters for better patient outcomes.
- **Optimising Care for Patients with Indwelling Urethral Catheters:** ensuring the right care, ongoing re-assessments, timely interventions for patients requiring these devices, admission avoidance and prompt removal.

This summit offers an exciting platform to address these challenges head-on and work towards tangible improvements in patient care. Don't miss this chance to be part of a collaborative effort that will make a real impact!

For further information and details [visit the Gloucestershire Hospitals website](#)

Kerry Holden

Deputy Director of Infection Prevention & Control

Impact:

This work successfully gathered and analysed the collective intelligence of colleagues working in multiple sectors of the NHS in Gloucestershire, helping to identify both best practice and areas for improvement. Four workstreams/projects were identified: 1) Catheter Care on hospital wards 2) Catheter Care in Emergency Care 3) Catheter care around Discharge 4) Supply chain management. The individual workstreams continue to work through their improvement projects, identifying areas for investigation and improvement.