

**ENHANCE TRAINING AND DEVELOPMENT FRAMEWORK  
IDENTIFICATION, COMMUNICATION, AND MANAGEMENT OF UNCERTAINTY IN THE LAST YEAR OF LIFE**

Recommended Training								
	Consultants, Registrars and GPs	Core medical trainees (CMTs), Foundation Year (FY1/ FY2)	Senior and specialist nurses and AHPs	Paramedics, clinical hub and Out of Hours practitioners	Other registered healthcare professionals pharmacists, Mental Health teams, other Nurse/AHPs	Social Prescribers, domiciliary care providers, Care Home Managers/ Non-registered care assistants and support workers. Adult social care.	Non-clinical and administrative staff incl emergency service call handlers, housing officers,	Members of the public, Relevant Charities Education establishments, community organisations, volunteer transport, , GIS/Equipment providers, home adaptation services
<p><b>Tier 1 - Awareness</b> For all those working in health, social care and other services who have contact with people with who may be in their last year of life or are living with uncertainty related to their illness/condition.</p> <p>E-learning Interactive Modules and accessible, self-paced online resources.</p>	✓	✓	✓	✓	✓	✓	✓	✓
<p><b>Tier 2 - Action – Awareness and theory into practice</b> For staff who regularly support, communicate and provide care for people who may be in their last year of life or are living with uncertainty related to their illness/condition.</p> <p>Face to face multiprofessional interactive sessions with Q&amp;A opportunities.</p>	✓	✓	✓	✓	✓	✓		
<p><b>Embedding and developing the learning and promoting continuous professional development and staff development</b></p> <p>Reflection, quality improvement projects, mentoring, coaching and peer supervision</p>	✓	✓	✓	✓	✓			